

Dropship Terms and Conditions

Updated September 2016

The following document is a general guideline and may be subject to change. Please visit your Retailer Login page for the most updated version.

Placing Orders on Wildkin.com

Customers can enter orders online 24 hours a day, seven days a week. By ordering online, your orders will come into our system automatically, exactly as entered. This reduces the amount of processing time needed to ship your orders. Those who have Net 30 payment terms will be able to order online with these terms, and those that ship using their own UPS account may also select this option at checkout.

Dropship Fee

The Dropship fee is \$3.00 if placed on www.wildkin.com. Orders received through the Wildkin.com system by 8:00 a.m. EST are expected to ship that business day. Orders received through the Wildkin.com system after 8:00 a.m. EST are expected to ship the next business day.

Shipping

We ship all packages via Fedex or UPS using either the Third Party's account number, or our own account number.

A. Shipping on your own account

- We will enter an e-mail address into the UPS or Fedex system with each shipment, and they will provide an e-mail notification with tracking number to you.

B. Shipping on Wildkin's account

- The Fed Ex or UPS charge is added to your invoice.
- Tracking numbers are emailed the same day as the order ships by the end of the business day.

We will invoice you for any adjustments levied by UPS or Fedex for address corrections, as long as the address provided was correctly entered by us. We currently do not accept orders for PO or APO boxes shipping via USPS.

Payment

We require a credit card (Visa, MasterCard or American Express) to charge for drop shipment transactions, but will consider terms subject to references and a credit check. The packing slip included in the shipment will include no price information whatsoever.

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[W] www.wildkin.com
[E] sales@wildkin.com
[P] 866-727-0544

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Returns

We will accept returns subject to the following:

- A. A Return Authorization must be requested to customercare@wildkin.com. This must be issued prior to the customer shipping the item back.
- B. The item must be in "new" condition as determined by our warehouse when received. Used items are not returnable.
- C. All return shipping charges are paid by the customer or the third party, unless the return is due to a Wildkin shipping error or defective (verifiable) merchandise.
- D. Credit is not given until merchandise is returned to stock.
- E. Returns are subject to a 20% restocking fee. Outbound freight and dropship fees are not refunded.

High Resolution Images, Item Master & Stock Status Report

Once you are approved for a Retailer Account, you have access to high resolution images and product data for display on your website. You will find a link to our Wildkin Dropbox on the homepage of your Retailer Portal. Here you will find our High-Resolution Product Photos, Item master (includes all necessary product details) and our Daily Stock Status Report (provides the most updated inventory information).



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